

SICUREZZA DELLE CURE E SICUREZZA IN CHIRURGIA

STORYTELLING DEI CHIRURGHI ITALIANI ALL'ESTERO

Luca Seriau e Alex Leo



The ROYAL MARSDEN
NHS Foundation Trust

Luca Seriau

MD, FEBS

Honorary Observer - The Royal Marsden
SOC Senologia Udine Academic Hospital





Mr Alex Leo

MBBS, MD, PhD, FRCS, FEBS

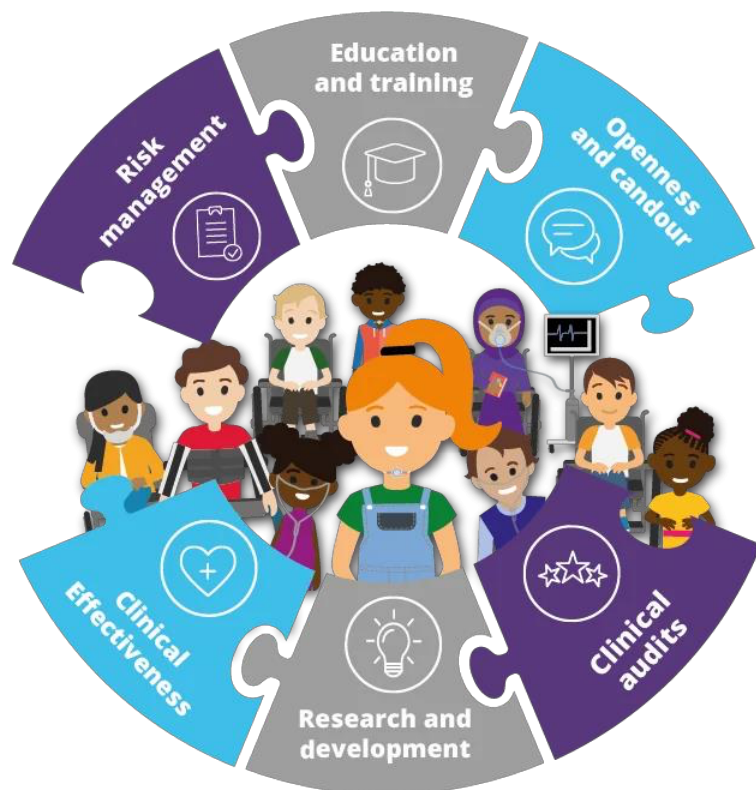
Consultant Colorectal and Pelvic Floor Surgeon

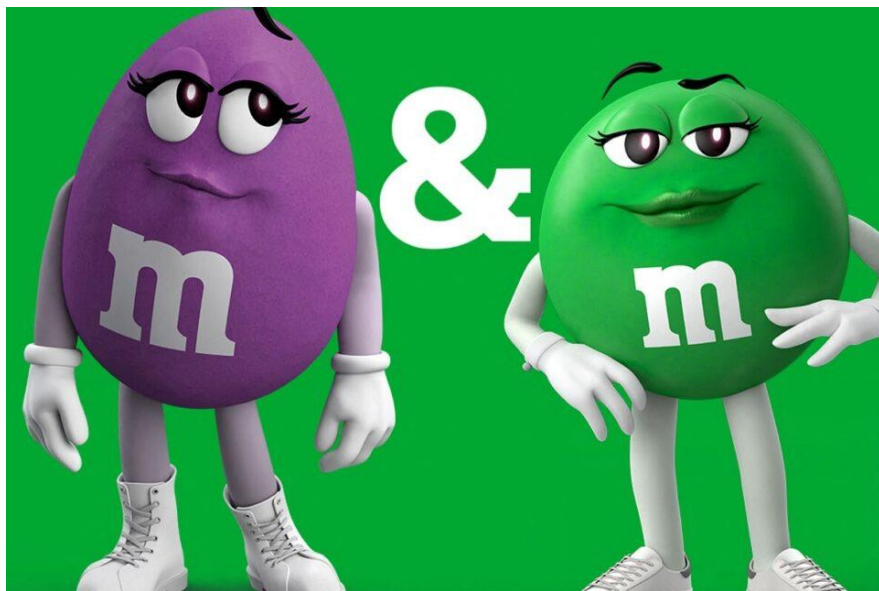
London – U.K. –

**Imperial College
London**

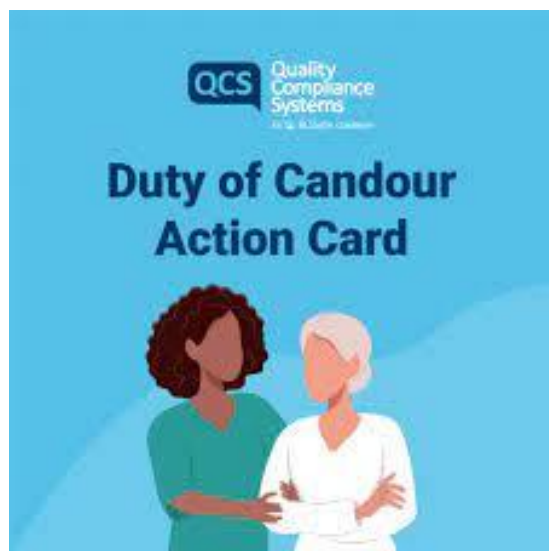


Clinical Governance Pillars











NHS
Resolution

Saying sorry

Saying sorry meaningfully when things go wrong is vital for everyone involved in an incident, including the patient, their family, carers, and the staff that care for them.



